

Working *Faster*
Smarter
Easier

DESIGNED TO MEET YOUR NEEDS AND EXCEED YOUR EXPECTATIONS.

Understanding that communicating with your customers is an integral part of your business, TekVision's Customer Notification Service (CNS) was created to deliver important information to your customers over the phone. By leveraging TekVision's extensive experience, CNS utilizes technology that is proven, easy to use and cost-effective – keeping our customers steps ahead of the competition.

WITH TEKVISION'S CNS DELIVERING A TARGETED SOLUTION IS AS EASY AS 1, 2, 3.

■ WORKING SMARTER.

TekVision's CNS lets you deliver pre-recorded messages to your customers or their answering machines. Its Interactive Voice Response (IVR) capability can be used to play voice scripts and obtain required information from individual customers. And, if your clients want to speak to one of your service reps, CNS's "Live Connect" feature will connect them immediately.

"We believe that a highly competitive product can also be offered at a highly competitive price."

■ WORKING FASTER.

Our professional services team uses CNS' advanced features to quickly implement and update the information that you want to deliver to your customers. Our service allows you to implement new voice communiqués faster, deliver them to your target audience, and review results in real time.

■ WORKING EASIER.

As user-friendly as it is advanced, CNS is easy to configure, easy to use and easy to manage. It supports a variety of communications including: Welcome messages for new customers, Product & Service updates, Billing notifications, and much more.



Our standard features are anything but standard.

MANAGED SOLUTION

CNS is offered as a fully managed, hosted 24x7 solution which:

- Facilitates rapid deployment of new communications to your customers
- Reduces start-up costs and ongoing IT support

POWERFUL FEATURES

Our solution's framework and features enable our Professional Services team to deploy new applications with ease:

- Easy-to-use editing features and pre-designed templates
- Efficient call scheduling and re-dialing for no answers and busy signals

REAL-TIME REPORTING TOOLS & DATA

CNS provides real time and historical reporting via secure web access:

- Real-time review of customer call results
- Capable of exporting results to a spreadsheet for off-line analysis & reporting

BENEFITS AT A GLANCE

- Quick and easy to implement
- Cost-effective managed solution
- Multi-lingual
- Timely information and reporting
- Modular system – reusable, adaptable, flexible

TEKVISION

TekVision Technologies Inc.
675 Cochrane Drive, West Tower, Suite 100
Markham, Ontario
CANADA L3R 0B8

For more information:

Visit www.tekvision.com

Contact our sales department at 416-628-7939

Email us at sales@tekvision.com to set up a live product demonstration.